

Dropbox Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Dropbox for iOS

Report Date: December 2025

Product Description: Dropbox for iOS lets you access all your most important files any time from your computer, even ones that were originally created on another device.

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Notes: Dropbox for iOS has been tested against the latest version (iOS 26). Outdated operating systems are not guaranteed to have the same results.

Evaluation Methods Used: Conformance to the listed accessibility standards has been evaluated by Dropbox and third-party testers using a combination of static analysis tools and manual testing with assistive technologies.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially supports	<ul style="list-style-type: none">• The facepiles on the Account page do not have friendly alt text.• The Manage Devices icon does not have alt text
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	<p>The application does not contain prerecorded audio-only or video-only media.</p> <ul style="list-style-type: none">• Note: The application contains user-generated audio and video content which may not support this guideline.
1.2.2 Captions (Prerecorded) (Level A)	Supports	<p>The application does not contain prerecorded synchronized media.</p> <ul style="list-style-type: none">• Note: The application contains user-generated audio and video content which may not support this guideline.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	<p>The application does not contain prerecorded video content that would require audio description or a media alternative.</p>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> • Note: The application contains user-generated audio and video content which may not support this guideline.
<u>1.3.1 Info and Relationships</u> (Level A)	Partially Supports	<ul style="list-style-type: none"> • The Teams tag line is missing additional context • The New badge on the File Request page is not announced by screen reader • The notification number for the upload status is not conveyed to the user • On a folder, the Members and Status text is not conveyed to the screen reader user • The Settings separators are focused with heading roles • The selected status checkmark on the sort menu for the Search page is not conveyed to the screen reader
<u>1.3.2 Meaningful Sequence</u> (Level A)	Supports	The application supports Meaningful Sequence.
<u>1.3.3 Sensory Characteristics</u> (Level A)	Supports	The application supports Sensory Characteristics.
<u>1.4.1 Use of Color</u> (Level A)	Supports	The application supports Use of Color.
<u>1.4.2 Audio Control</u> (Level A)	Supports	The application supports Audio Control.

Criteria	Conformance Level	Remarks and Explanations
<u>2.1.1 Keyboard</u> (Level A)	Partially Supports	<ul style="list-style-type: none"> • A screen reader user is not able to dismiss the half-sheet after recording audio • The top of the Promo banner prevents elements from gaining screen reader focus
<u>2.1.2 No Keyboard Trap</u> (Level A)	Supports	The application supports No Keyboard Trap.
<u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 and 2.2)	Supports	The application supports Character Key Shortcuts.
<u>2.2.1 Timing Adjustable</u> (Level A)	Supports	The application supports Timing Adjustable.
<u>2.2.2 Pause, Stop, Hide</u> (Level A)	Supports	The application supports Pause, Stop, Hide.
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A)	Supports	<p>The application supports Three Flashes or Below Threshold.</p> <ul style="list-style-type: none"> • Note: The application contains user-generated video content which may not support this guideline.
<u>2.4.1 Bypass Blocks</u> (Level A)	Supports	The application supports Bypass Blocks.
<u>2.4.2 Page Titled</u> (Level A)	Supports	The application supports Page Titled.
<u>2.4.3 Focus Order</u> (Level A)	Partially Supports	<ul style="list-style-type: none"> • The Invite banner does not gain screen reader focus while navigating forward • A hidden line gains focus by screen reader on the Photos page • The screen reader focus does not start at beginning of the Onboarding flow pages

Criteria	Conformance Level	Remarks and Explanations
<u>2.4.4 Link Purpose (In Context)</u> (Level A)	Supports	The application supports Link Purpose (In Context).
<u>2.5.1 Pointer Gestures</u> (Level A 2.1 and 2.2)	Supports	The application supports Pointer Gestures.
<u>2.5.2 Pointer Cancellation</u> (Level A 2.1 and 2.2)	Supports	The application supports Pointer Cancellation.
<u>2.5.3 Label in Name</u> (Level A 2.1 and 2.2)	Supports	The application supports Label in Name.
<u>2.5.4 Motion Actuation</u> (Level A 2.1 and 2.2)	Supports	The application supports Motion Actuation.
<u>3.1.1 Language of Page</u> (Level A)	Supports	The application supports Language of Page.
<u>3.2.1 On Focus</u> (Level A)	Supports	The application supports On Focus.
<u>3.2.2 On Input</u> (Level A)	Supports	The application supports On Input.
<u>3.2.6 Consistent Help</u> (Level A 2.2 only)	Supports	The application supports Consistent Help.
<u>3.3.1 Error Identification</u> (Level A)	Supports	The application supports Error Identification.
<u>3.3.2 Labels or Instructions</u> (Level A)	Supports	The application supports Labels or Instructions.
<u>3.3.7 Redundant Entry</u> (Level A 2.2 only)	Supports	The application supports Redundant Entry.
<u>4.1.2 Name, Role, Value</u> (Level A)	Partially Supports	<ul style="list-style-type: none"> ● The report bug toggle switch is always selected ● The screen reader does not read the scan permission status on the button ● The File type group on the Scan page does not have an accessible name ● The Upload dropdown button does not have name

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live)</u> (Level AA)	Not Applicable	The application does not contain live synchronized media.
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)	Supports	The application supports Audio Description (Prerecorded). <ul style="list-style-type: none"> • Note: The application contains user-generated audio and video content which may not support this guideline.
<u>1.3.4 Orientation</u> (Level AA 2.1 and 2.2)	Supports	The application supports Orientation.
<u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 and 2.2)	Supports	The application supports Identify Input Purpose.
<u>1.4.3 Contrast (Minimum)</u> (Level AA)	Supports	The application supports Contrast (Minimum).
<u>1.4.4 Resize text</u> (Level AA)	Partially Supports	<ul style="list-style-type: none"> • The Search filters are truncated on the Files Search page at 200% text size • Text overlaps on the Share modal at 200% text size • The number of licenses text on the Invite People page becomes truncated at 200% text size • The text is slightly cut off top and bottom of text field on the Search field at 200% text size
<u>1.4.5 Images of Text</u> (Level AA)	Supports	The application supports Images of Text.
<u>1.4.10 Reflow</u> (Level AA 2.1 and 2.2)	Supports	The application supports Reflow.

Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	The application supports Non-text Contrast.
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	The application supports Text Spacing.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	The application supports Content on Hover or Focus.
2.4.5 Multiple Ways (Level AA)	Supports	The application supports Multiple Ways.
2.4.6 Headings and Labels (Level AA)	Partially Supports	<ul style="list-style-type: none"> The close button to close the camera modal does not have a friendly name for the screen reader
2.4.7 Focus Visible (Level AA)	Supports	The application supports Focus Visible.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	The application supports Focus Not Obscured (Minimum).
2.5.7 Dragging Movements (Level AA 2.2 only)	Supports	The application supports Dragging Movements.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	The application supports Focus Not Obscured (Minimum).
3.1.2 Language of Parts (Level AA)	Supports	The application supports Language of Parts.
3.2.3 Consistent Navigation (Level AA)	Supports	The application supports Consistent Navigation.
3.2.4 Consistent Identification (Level AA)	Supports	The application supports Consistent Navigation.
3.3.3 Error Suggestion (Level AA)	Supports	The application supports Error Suggestion.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	The application supports Error Prevention (Legal, Financial, Data).

Criteria	Conformance Level	Remarks and Explanations
<u>3.3.8 Accessible Authentication (Minimum)</u> (Level AA 2.2 only)	Supports	The application supports Accessible Authentication (Minimum).
<u>4.1.3 Status Messages</u> (Level AA 2.1 and 2.2)	Supports	The application supports Status Messages.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.6 Sign Language (Prerecorded)</u> (Level AAA)	Not Evaluated	Not Evaluated
<u>1.2.7 Extended Audio Description (Prerecorded)</u> (Level AAA)	Not Evaluated	Not Evaluated
<u>1.2.8 Media Alternative (Prerecorded)</u> (Level AAA)	Not Evaluated	Not Evaluated
<u>1.2.9 Audio-only (Live)</u> (Level AAA)	Not Evaluated	Not Evaluated
<u>1.3.6 Identify Purpose</u> (Level AAA 2.1 and 2.2)	Not Evaluated	Not Evaluated
<u>1.4.6 Contrast (Enhanced)</u> (Level AAA)	Not Evaluated	Not Evaluated
<u>1.4.7 Low or No Background Audio</u> (Level AAA)	Not Evaluated	Not Evaluated
<u>1.4.8 Visual Presentation</u> (Level AAA)	Not Evaluated	Not Evaluated
<u>1.4.9 Images of Text (No Exception)</u> (Level AAA)	Not Evaluated	Not Evaluated
<u>2.1.3 Keyboard (No Exception)</u> (Level AAA)	Not Evaluated	Not Evaluated
<u>2.2.3 No Timing</u> (Level AAA)	Not Evaluated	Not Evaluated
<u>2.2.4 Interruptions</u> (Level AAA)	Not Evaluated	Not Evaluated
<u>2.2.5 Re-authenticating</u> (Level AAA)	Not Evaluated	Not Evaluated
<u>2.2.6 Timeouts</u> (Level AAA 2.1 and 2.2)	Not Evaluated	Not Evaluated
<u>2.3.2 Three Flashes</u> (Level AAA)	Not Evaluated	Not Evaluated
<u>2.3.3 Animation from Interactions</u> (Level AAA 2.1 and 2.2)	Not Evaluated	Not Evaluated
<u>2.4.8 Location</u> (Level AAA)	Not Evaluated	Not Evaluated
<u>2.4.9 Link Purpose (Link Only)</u> (Level AAA)	Not Evaluated	Not Evaluated

Criteria	Conformance Level	Remarks and Explanations
<u>2.4.10 Section Headings</u> (Level AAA)	Not Evaluated	Not Evaluated
<u>2.4.12 Focus Not Obscured (Enhanced)</u> (Level AAA 2.2 only)	Not Evaluated	Not Evaluated
<u>2.4.13 Focus Appearance</u> (Level AAA 2.2 only)	Not Evaluated	Not Evaluated
<u>2.5.5 Target Size</u> (Level AAA 2.1 and 2.2)	Not Evaluated	Not Evaluated
<u>2.5.6 Concurrent Input Mechanisms</u> (Level AAA 2.1 and 2.2)	Not Evaluated	Not Evaluated
<u>3.1.3 Unusual Words</u> (Level AAA)	Not Evaluated	Not Evaluated
<u>3.1.4 Abbreviations</u> (Level AAA)	Not Evaluated	Not Evaluated
<u>3.1.5 Reading Level</u> (Level AAA)	Not Evaluated	Not Evaluated
<u>3.1.6 Pronunciation</u> (Level AAA)	Not Evaluated	Not Evaluated
<u>3.2.5 Change on Request</u> (Level AAA)	Not Evaluated	Not Evaluated
<u>3.3.5 Help</u> (Level AAA)	Not Evaluated	Not Evaluated
<u>3.3.6 Error Prevention (All)</u> (Level AAA)	Not Evaluated	Not Evaluated
<u>3.3.9 Accessible Authentication (Enhanced)</u> (Level AAA 2.2 only)	Not Evaluated	Not Evaluated

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