

Dropbox Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Dropbox for Windows

Report Date: December 23, 2021

Product Description: Dropbox Desktop for Windows lets you access all your most important files any time from your computer, even ones that were originally created on another device.

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Notes: Dropbox Desktop for Windows has been tested against the latest version. Previous versions are not guaranteed to have the same results.

Evaluation Methods Used: Conformance to the listed accessibility standards has been evaluated by Dropbox and third-party testers using a combination of static analysis tools and manual testing with assistive technologies.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	<ul style="list-style-type: none"> Account preferences folder image is unlabeled
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	The application does not use audio or video content
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	The application does not use audio or video content
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	The application does not use audio or video content
1.3.1 Info and Relationships (Level A)	Supports	This application supports Info and Relationships
1.3.2 Meaningful Sequence (Level A)	Supports	This application supports Meaningful Sequence
1.3.3 Sensory Characteristics (Level A)	Supports	This application supports Sensory Characteristics
1.4.1 Use of Color (Level A)	Supports	This application supports Use of Color
1.4.2 Audio Control (Level A)	Not Applicable	The application does not use audio or video content
2.1.1 Keyboard (Level A)	Supports	This application supports Keyboard
2.1.2 No Keyboard Trap (Level A)	Supports	This application supports No Keyboard Trap
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	This application supports Character Key Shortcuts
2.2.1 Timing Adjustable (Level A)	Not Applicable	The application does not use audio or video content
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	The application does not use audio or video content
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	The application does not use audio or video content
2.4.1 Bypass Blocks (Level A)	Supports	This application supports Bypass Blocks
2.4.2 Page Titled (Level A)	Supports	This application supports Page Titled
2.4.3 Focus Order (Level A)	Partially Supports	<ul style="list-style-type: none"> NVDA can focus on a hidden link without a name in the Share modal
2.4.4 Link Purpose (In Context) (Level A)	Supports	This application supports Link Purpose (In Context)
2.5.1 Pointer Gestures (Level A 2.1 only)	Not Applicable	This software does not use pointer gestures.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Not Applicable	This software does not use pointer gestures.
2.5.3 Label in Name (Level A 2.1 only)	Supports	This application supports Label in Name
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	This software does not use motion control.

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A)	Partially Supports	<ul style="list-style-type: none"> NVDA can focus on a hidden link without a name in the Share modal
2.4.4 Link Purpose (In Context) (Level A)	Supports	This application supports Link Purpose (In Context)
2.5.1 Pointer Gestures (Level A 2.1 only)	Not Applicable	This software does not use pointer gestures.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Not Applicable	This software does not use pointer gestures.
2.5.3 Label in Name (Level A 2.1 only)	Supports	This application supports Label in Name
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	This software does not use motion control.
3.1.1 Language of Page (Level A)	Supports	This application supports Language of Page
3.2.1 On Focus (Level A)	Supports	This application supports On Focus
3.2.2 On Input (Level A)	Supports	This application supports On Input
3.3.1 Error Identification (Level A)	Partially Supports	<ul style="list-style-type: none"> Screen reader user is not informed of Share modal error
3.3.2 Labels or Instructions (Level A)	Supports	This application supports Labels or Instructions
4.1.1 Parsing (Level A)	Supports	This application supports Parsing
4.1.2 Name, Role, Value (Level A)	Partially Supports	<ul style="list-style-type: none"> Comment section of Preview is described as "tab" by NVDA NVDA does not read placeholder text of Share modal text field File and link tabs in Share Modal settings are not identified as tabs and the active tab is not labeled as active

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not applicable	The application does not use audio or video content
1.2.5 Audio Description (Prerecorded) (Level AA)	Not applicable	The application does not use audio or video content

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not applicable	The application does not use audio or video content
1.2.5 Audio Description (Prerecorded) (Level AA)	Not applicable	The application does not use audio or video content
1.3.4 Orientation (Level AA 2.1 only)	Supports	This application supports Orientation
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	This application supports Identify Input Purpose
1.4.3 Contrast (Minimum) (Level AA)	Supports	This application supports Contrast (Minimum)
1.4.4 Resize text (Level AA)	Supports	This application supports Resize Text
1.4.5 Images of Text (Level AA)	Supports	This application supports Images of Text
1.4.10 Reflow (Level AA 2.1 only)	Supports	This application supports Reflow
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	This application supports Non-text Contrast
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	This application supports Text Spacing
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	This application supports Content on Hover or Focus
2.4.5 Multiple Ways (Level AA)	Supports	This application supports Multiple Ways
2.4.6 Headings and Labels (Level AA)	Supports	This application supports Headings and Labels
2.4.7 Focus Visible (Level AA)	Supports	This application supports Focus Visible
3.1.2 Language of Parts (Level AA)	Supports	This application supports Language of Parts
3.2.3 Consistent Navigation (Level AA)	Supports	This application supports Consistent Navigation
3.2.4 Consistent Identification (Level AA)	Supports	This application supports Consistent Identification
3.3.3 Error Suggestion (Level AA)	Supports	This application supports Error Suggestion
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	This application supports Error Prevention
4.1.3 Status Messages (Level AA 2.1 only)	Supports	This application supports Status Messages

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not Evaluated	Not Evaluated

Criteria	Conformance Level	Remarks and Explanations
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not Evaluated	Not Evaluated
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not Evaluated	Not Evaluated
1.2.9 Audio-only (Live) (Level AAA)	Not Evaluated	Not Evaluated
1.3.6 Identify Purpose (Level AAA 2.1 only)	Not Evaluated	Not Evaluated
1.4.6 Contrast (Enhanced) (Level AAA)	Not Evaluated	Not Evaluated
1.4.7 Low or No Background Audio (Level AAA)	Not Evaluated	Not Evaluated
1.4.8 Visual Presentation (Level AAA)	Not Evaluated	Not Evaluated
1.4.9 Images of Text (No Exception) (Level AAA)	Not Evaluated	Not Evaluated
2.1.3 Keyboard (No Exception) (Level AAA)	Not Evaluated	Not Evaluated
2.2.3 No Timing (Level AAA)	Not Evaluated	Not Evaluated
2.2.4 Interruptions (Level AAA)	Not Evaluated	Not Evaluated
2.2.5 Re-authenticating (Level AAA)	Not Evaluated	Not Evaluated
2.2.6 Timeouts (Level AAA 2.1 only)	Not Evaluated	Not Evaluated
2.3.2 Three Flashes (Level AAA)	Not Evaluated	Not Evaluated
2.3.3 Animation from Interactions (Level AAA 2.1 only)	Not Evaluated	Not Evaluated
2.4.8 Location (Level AAA)	Not Evaluated	Not Evaluated
2.4.9 Link Purpose (Link Only) (Level AAA)	Not Evaluated	Not Evaluated
2.4.10 Section Headings (Level AAA)	Not Evaluated	Not Evaluated
2.5.5 Target Size (Level AAA 2.1 only)	Not Evaluated	Not Evaluated
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only)	Not Evaluated	Not Evaluated
3.1.3 Unusual Words (Level AAA)	Not Evaluated	Not Evaluated
3.1.4 Abbreviations (Level AAA)	Not Evaluated	Not Evaluated
3.1.5 Reading Level (Level AAA)	Not Evaluated	Not Evaluated
3.1.6 Pronunciation (Level AAA)	Not Evaluated	Not Evaluated
3.2.5 Change on Request (Level AAA)	Not Evaluated	Not Evaluated
3.3.5 Help (Level AAA)	Not Evaluated	Not Evaluated

Criteria	Conformance Level	Remarks and Explanations
3.3.6 Error Prevention (All) (Level AAA)	Not Evaluated	Not Evaluated

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- For more information on accessibility and Dropbox, contact accessibility@dropbox.com.