

Dropbox Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Dropbox application for iOS

Report Date: December 23, 2021

Product Description: Dropbox application for iOS lets you access all your most important files any time from your computer, even ones that were originally created on another device.

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Notes: Dropbox application for iOS has been tested against version iOS 14. Previous versions are not guaranteed to have the same results.

Evaluation Methods Used: Conformance to the listed accessibility standards has been evaluated by Dropbox and third-party testers using a combination of static analysis tools and manual testing with assistive technologies.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|--|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes) Level AA (Yes) Level AAA (No) |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| 1.1.1 Non-text Content (Level A) | Supports | This application supports Non-text Content |
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) | Not Applicable | The application does not use audio or video content |
| 1.2.2 Captions (Prerecorded) (Level A) | Not Applicable | The application does not use audio or video content |
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) | Not Applicable | The application does not use audio or video content |
| 1.3.1 Info and Relationships (Level A) | Supports | This application supports Info and Relationships |
| 1.3.2 Meaningful Sequence (Level A) | Supports | This application supports Meaningful Sequence |
| 1.3.3 Sensory Characteristics (Level A) | Supports | This application supports Sensory Characteristics |
| 1.4.1 Use of Color (Level A) | Supports | This application supports Use of Color |
| 1.4.2 Audio Control (Level A) | Not Applicable | The application does not use audio or video content |
| 2.1.1 Keyboard (Level A) | Supports | This application supports Keyboard |
| 2.1.2 No Keyboard Trap (Level A) | Supports | This application supports No Keyboard Trap |
| 2.1.4 Character Key Shortcuts (Level A 2.1 only) | Supports | This application supports Character Key Shortcuts |
| 2.2.1 Timing Adjustable (Level A) | Not Applicable | The application does not use audio or video content |
| 2.2.2 Pause, Stop, Hide (Level A) | Not Applicable | The application does not use audio or video content |
| 2.3.1 Three Flashes or Below Threshold (Level A) | Not Applicable | The application does not use audio or video content |
| 2.4.1 Bypass Blocks (Level A) | Supports | This application supports Bypass Blocks |
| 2.4.2 Page Titled (Level A) | Supports | This application supports Page Titled |
| 2.4.3 Focus Order (Level A) | Partially Supports | <ul style="list-style-type: none"> Activating a search result from the Search Document screen does not bring the screen reader focus to that position in the document VoiceOver autofocuses invisible "Loading" text during onboarding screens |
| 2.4.4 Link Purpose (In Context) (Level A) | Supports | This application supports Link Purpose (In Context) |
| 2.5.1 Pointer Gestures (Level A 2.1 only) | Not Applicable | This software does not use pointer gestures. |
| 2.5.2 Pointer Cancellation (Level A 2.1 only) | Not Applicable | This software does not use pointer gestures. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|--|
| 2.4.3 Focus Order (Level A) | Partially Supports | <ul style="list-style-type: none"> Activating a search result from the Search Document screen does not bring the screen reader focus to that position in the document VoiceOver autofocuses invisible "Loading" text during onboarding screens |
| 2.4.4 Link Purpose (In Context) (Level A) | Supports | This application supports Link Purpose (In Context) |
| 2.5.1 Pointer Gestures (Level A 2.1 only) | Not Applicable | This software does not use pointer gestures. |
| 2.5.2 Pointer Cancellation (Level A 2.1 only) | Not Applicable | This software does not use pointer gestures. |
| 2.5.3 Label in Name (Level A 2.1 only) | Supports | This application supports Label in Name |
| 2.5.4 Motion Actuation (Level A 2.1 only) | Not Applicable | This software does not use motion control. |
| 3.1.1 Language of Page (Level A) | Supports | This application supports Language of Page |
| 3.2.1 On Focus (Level A) | Supports | This application supports On Focus |
| 3.2.2 On Input (Level A) | Supports | This application supports On Input |
| 3.3.1 Error Identification (Level A) | Supports | This application supports Error Identification |
| 3.3.2 Labels or Instructions (Level A) | Supports | This application supports Labels or Instructions |
| 4.1.1 Parsing (Level A) | Supports | This application supports Parsing |
| 4.1.2 Name, Role, Value (Level A) | Partially Supports | <ul style="list-style-type: none"> "Sign in with" buttons lack button labels |

Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| 1.2.4 Captions (Live) (Level AA) | Not applicable | The application does not use audio or video content |
| 1.2.5 Audio Description (Prerecorded) (Level AA) | Not applicable | The application does not use audio or video content |
| 1.3.4 Orientation (Level AA 2.1 only) | Partially Supports | <ul style="list-style-type: none"> Landing page cannot be viewed in landscape orientation |
| 1.3.5 Identify Input Purpose (Level AA 2.1 only) | Supports | This application supports Identify Input Purpose |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| 1.2.5 Audio Description (Prerecorded) (Level AA) | Not applicable | The application does not use audio or video content |
| 1.3.4 Orientation (Level AA 2.1 only) | Partially Supports | <ul style="list-style-type: none"> Landing page cannot be viewed in landscape orientation |
| 1.3.5 Identify Input Purpose (Level AA 2.1 only) | Supports | This application supports Identify Input Purpose |
| 1.4.3 Contrast (Minimum) (Level AA) | Supports | This application supports Contrast (Minimum) |
| 1.4.4 Resize text (Level AA) | Supports | This application supports Resize Text |
| 1.4.5 Images of Text (Level AA) | Supports | This application supports Images of Text |
| 1.4.10 Reflow (Level AA 2.1 only) | Supports | This application supports Reflow |
| 1.4.11 Non-text Contrast (Level AA 2.1 only) | Supports | This application supports Non-text Contrast |
| 1.4.12 Text Spacing (Level AA 2.1 only) | Supports | This application supports Text Spacing |
| 1.4.13 Content on Hover or Focus (Level AA 2.1 only) | Supports | This application supports Content on Hover or Focus |
| 2.4.5 Multiple Ways (Level AA) | Supports | This application supports Multiple Ways |
| 2.4.6 Headings and Labels (Level AA) | Supports | This application supports Headings and Labels |
| 2.4.7 Focus Visible (Level AA) | Supports | This application supports Focus Visible |
| 3.1.2 Language of Parts (Level AA) | Supports | This application supports Language of Parts |
| 3.2.3 Consistent Navigation (Level AA) | Supports | This application supports Consistent Navigation |
| 3.2.4 Consistent Identification (Level AA) | Supports | This application supports Consistent Identification |
| 3.3.3 Error Suggestion (Level AA) | Supports | This application supports Error Suggestion |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) | Supports | This application supports Error Prevention |
| 4.1.3 Status Messages (Level AA 2.1 only) | Supports | This application supports Status Messages |

Table 3: Success Criteria, Level AAA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| 1.2.6 Sign Language (Prerecorded) (Level AAA) | Not Evaluated | Not Evaluated |
| 1.2.7 Extended Audio Description (Prerecorded) (Level AAA) | Not Evaluated | Not Evaluated |
| 1.2.8 Media Alternative (Prerecorded) (Level AAA) | Not Evaluated | Not Evaluated |
| 1.2.9 Audio-only (Live) (Level AAA) | Not Evaluated | Not Evaluated |
| 1.3.6 Identify Purpose (Level AAA 2.1 only) | Not Evaluated | Not Evaluated |
| 1.4.6 Contrast (Enhanced) (Level AAA) | Not Evaluated | Not Evaluated |
| 1.4.7 Low or No Background Audio (Level AAA) | Not Evaluated | Not Evaluated |
| 1.4.8 Visual Presentation (Level AAA) | Not Evaluated | Not Evaluated |
| 1.4.9 Images of Text (No Exception) (Level AAA) | Not Evaluated | Not Evaluated |
| 2.1.3 Keyboard (No Exception) (Level AAA) | Not Evaluated | Not Evaluated |
| 2.2.3 No Timing (Level AAA) | Not Evaluated | Not Evaluated |
| 2.2.4 Interruptions (Level AAA) | Not Evaluated | Not Evaluated |
| 2.2.5 Re-authenticating (Level AAA) | Not Evaluated | Not Evaluated |
| 2.2.6 Timeouts (Level AAA 2.1 only) | Not Evaluated | Not Evaluated |
| 2.3.2 Three Flashes (Level AAA) | Not Evaluated | Not Evaluated |
| 2.3.3 Animation from Interactions (Level AAA 2.1 only) | Not Evaluated | Not Evaluated |
| 2.4.8 Location (Level AAA) | Not Evaluated | Not Evaluated |
| 2.4.9 Link Purpose (Link Only) (Level AAA) | Not Evaluated | Not Evaluated |
| 2.4.10 Section Headings (Level AAA) | Not Evaluated | Not Evaluated |
| 2.5.5 Target Size (Level AAA 2.1 only) | Not Evaluated | Not Evaluated |
| 2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only) | Not Evaluated | Not Evaluated |
| 3.1.3 Unusual Words (Level AAA) | Not Evaluated | Not Evaluated |
| 3.1.4 Abbreviations (Level AAA) | Not Evaluated | Not Evaluated |
| 3.1.5 Reading Level (Level AAA) | Not Evaluated | Not Evaluated |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| 3.1.3 Unusual Words (Level AAA) | Not Evaluated | Not Evaluated |
| 3.1.4 Abbreviations (Level AAA) | Not Evaluated | Not Evaluated |
| 3.1.5 Reading Level (Level AAA) | Not Evaluated | Not Evaluated |
| 3.1.6 Pronunciation (Level AAA) | Not Evaluated | Not Evaluated |
| 3.2.5 Change on Request (Level AAA) | Not Evaluated | Not Evaluated |
| 3.3.5 Help (Level AAA) | Not Evaluated | Not Evaluated |
| 3.3.6 Error Prevention (All) (Level AAA) | Not Evaluated | Not Evaluated |

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