

Certificate number: 2016-071

Certified by EY CertifyPoint since: November 14, 2016

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015, the Business Continuity Management System as defined and implemented by

Dropbox, Inc.*

located in San Francisco, California, United States of America (USA) is compliant with the requirements as stated in the standard:

ISO 22301:2019

Issue date of certificate: October 13, 2020

Expiration date of certificate: October 15, 2023

Last certification cycle expiration date: October 15, 2020

EY CertifyPoint will, according to the certification agreement dated April 2, 2020, perform surveillance audits and acknowledge the certificate until the expiration date noted above.

**The certification is applicable for the assets, services and locations as described in the scoping section at the back of this certificate.*

DocuSigned by:

Jatin Sehgal

October 16, 2020 | 11:15:23 AM CEST

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J. Sehgal | Director, EY CertifyPoint

Dropbox, Inc.

Scope for certificate 2016-071

When used with a registered Dropbox Business (Standard, Advanced, or Enterprise), or Education account, the scope of this ISO 22301:2019 certification is as follows:

- ▶ Dropbox application for desktop/laptop devices
- ▶ Dropbox application for mobile devices
- ▶ Dropbox web and mobile web applications
- ▶ Dropbox Paper application for mobile devices
- ▶ Dropbox Paper web and mobile web applications
- ▶ Dropbox application programming interfaces (APIs) provided by Dropbox as invoked by a Dropbox user to perform operations on data within that user's account through a third-party application

The Business Continuity Management System is centrally managed out of Dropbox, Inc. headquarters at 1800 Owens St., San Francisco, California, United States of America (USA). The scope mentioned above applies to the following locations:

- ▶ 1800 Owens St., San Francisco, CA 94158, USA
- ▶ 200 W Evelyn Ave, Mountain View, CA 94041, USA
- ▶ 501 Congress Ave, Austin, TX 78701, USA
- ▶ 50 W 23rd St, New York, NY 10010, USA
- ▶ 701 5th Ave #64, Seattle, WA 98104, USA
- ▶ One Park Place, 5th floor, Hatch Street Upper, Saint Kevin's, Dublin 2, Ireland
- ▶ 5 Martin Pl, Sydney NSW 2000, Australia
- ▶ Derech Menachem Begin 121, Tel Aviv-Yafo, Israel

The Business Continuity Management System mentioned in the above scope is restricted as defined in the "Dropbox Trust Program Policy" version 7.0, dated June 19, 2020.