



Certificate



Certificate number: 2020-022

Certified by EY CertifyPoint since: October 13, 2020

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 27006:2015/A1:2020, the Privacy Information Management System as defined and implemented by

Dropbox, Inc.*

located in San Francisco, California, United States of America is compliant with the requirements as stated in the standard:

ISO/IEC 27701:2019

Issue date of certificate: October 10, 2023

Expiration date of certificate: October 12, 2026

Last certification cycle date of certificate: October 12, 2023

EY CertifyPoint will, according to the certification agreement dated August 15, 2023, perform surveillance audits and acknowledge the certificate until the expiration date noted above or the expiration of the corresponding ISO/IEC 27001:2022 certification with certificate number 2014-012.

**The certification is applicable for the assets, services and locations as described in the scoping section at the back of this certificate, with regard to the specific requirements for information security as stated in the Statement of Applicability, version 10.0, dated October 2, 2023.*

DocuSigned by:

Jatin Sehgal

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J. Sehgal | Director, EY CertifyPoint

Dropbox, Inc.

Scope for certificate 2020-022

When used with a registered Dropbox Business Agreement or Dropbox Standard, Advanced, or Enterprise, or Dropbox Education agreement, the scope of this ISO/IEC 27701:2019 certification is as follows:

Dropbox as a processor for:

- ▶ Dropbox application for desktop/laptop devices
- ▶ Dropbox application for mobile devices
- ▶ Dropbox web and mobile applications
- ▶ Dropbox application programming interfaces (APIs) provided by Dropbox, as invoked by a Dropbox user to perform operations on data within that user's account through a third party application
- ▶ Dropbox Paper application for mobile devices
- ▶ Dropbox Paper web and mobile web applications
- ▶ Dropbox Backup web and mobile web applications
- ▶ Dropbox Transfer web and mobile web applications
- ▶ Dropbox Replay web and mobile web applications
- ▶ Dropbox Capture web and mobile web applications
- ▶ Dropbox Capture application for desktop/laptop devices
- ▶ Dropbox Managed Encryption Keys service

The Privacy Information Management System is centrally managed out of Dropbox, Inc. headquarters at 1800 Owens St., San Francisco, California, United States of America (USA). The scope mentioned above applies to the following locations:

- ▶ 1800 Owens St., San Francisco, CA 94158, USA
- ▶ 701 5th Ave #64, Seattle, WA 98104, USA
- ▶ One Park Place, 5th floor, Hatch Street Upper, Saint Kevin's, Dublin 2, Ireland

The Privacy Information Management System mentioned in the above scope is restricted as defined in the "Dropbox Trust Program Policy" version 11.0, dated October 2, 2023.

This scope is only valid in connection with certificate 2020-022.