Certificate

Certificate number: 2016-071
Certified by EY CertifyPoint since:
November 14, 2016

Based on certification examination in conformity with defined
requirements in ISO/IEC 17021:2015,
the Business Continuity Management System (BCMS)
as defined and implemented by

Dropbox, Inc.

located in San Francisco, California, USA
is compliant with the requirements as stated in the standard:

ISO 22301:2012

Issue date of certificate: November 14, 2016
Expiration date of certificate: November 01, 2019

EY CertifyPoint will, according to the certification agreement
dated May 18, 2016, perform surveillance audits and acknowledge the
certificate until the expiration date noted above.

*The certification is applicable for the assets, services and locations as described in the
scoping section on the back of this certificate, with regard to the specific requirements
for business continuity as stated in the Statement of Applicability version 3.0, dated April 11, 2016.*

drs. R. Toppen RA
Director EY CertifyPoint

DIGITAL COPY

Dropbox, Inc.
Scope for certificate 2016-071

The scope of this ISO 22301:2012 certification is bounded by specified services of Dropbox for Business and specified facilities. The BCMS is centrally managed out of Dropbox, Inc. headquarters in San Francisco, California, United States of America.

The in-scope applications, systems, people, and processes are globally implemented and operated by teams out of an explicit set of facilities in San Francisco, California; Austin, Texas; New York, New York; and Seattle, Washington, in the USA, as well as Dublin, Ireland; Sydney, Australia; and Tel Aviv, Israel.

When used with a registered Dropbox Business, Enterprise, or Education account, the scope includes:

- The Dropbox software client on desktop/laptop devices
- Dropbox app on mobile devices
- Dropbox web and mobile web sites
- Dropbox application programming interfaces (APIs) provided by Dropbox, as invoked by a Dropbox user to perform operations on data within that user's account through a third party application

The scope is restricted as defined in the Dropbox Trust Program Policy, version 3.1.1, reviewed and approved by the Dropbox Security Management Team on June 27, 2016.