Certificate



Certificate number: 2016-072

Certified by EY CertifyPoint since: November 14, 2016

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 27006:2015, the Information Security Management System as defined and implemented by

Dropbox, Inc.

with its central location in San Francisco, California, USA is compliant with the requirements as stated in the standard:

ISO/IEC 27017:2015

Issue date of certificate: October 31, 2017 Expiration date of certificate: October 15, 2020

EY CertifyPoint will, according to the certification agreement dated May 18, 2016, perform surveillance audits and acknowledge the certificate until the expiration date noted above or the expiration of the related ISMS certificate with number [2014-012].

*The certification is applicable for the assets, services, and locations as described in the scoping section on the back of this certificate, with regard to the specific requirements for information security as stated in the Statement of Applicability, version 4.1, dated July 31, 2017.

Drs. J. Sehgal RE | Director, EY CertifyPoint

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Dropbox, Inc.

Scope for certificate 2016-072

When used with a registered Dropbox Business (Standard, Advanced or Enterprise) or Education account, the scope of this ISO/IEC 27017:2015 certification is as follows:

- Dropbox application for desktop/laptop devices
- Dropbox application for mobile devices
- Dropbox web and mobile web applications
- Dropbox Paper application for mobile devices
- Dropbox Paper web and mobile web applications
- Dropbox application programming interfaces (APIs) provided by Dropbox, as invoked by a Dropbox user to perform operations on data within that user's account through a third party application

The Information Security Management System is centrally managed out of Dropbox, Inc. headquarters in San Francisco, California, United States of America. The in-scope applications, systems, people, and processes are globally implemented and operated by teams out of an explicit set of facilities in the following locations:

San Francisco, California; Mountain View, California; Austin, Texas; New York, New York; and Seattle, Washington, in the USA, as well as Dublin, Ireland; Sydney, Australia; and Tel Aviv, Israel.

The Information Security Management System mentioned in the above scope is restricted as defined in the "Dropbox Trust Program Policy" version 4.2, signed on October 15, 2017.